



CHIFA SURVEY REPORT 2019

Since it was launched in 2006, CHIFA has rapidly evolved to become what it is today: a dynamic global health network of **3,500 members** in **146 countries** worldwide. We could not have achieved this without the energy, passion and dedication of our members. Thank you for all that you have done and continue to do for CHIFA.

This survey will help us to improve CHIFA so that it benefits you and your organization, and so that we accelerate progress towards our vision: a world where every child, every parent and every health worker has access to the health information they need to protect their own health and the health of children for whom they are responsible. (Drawn from the original wording circulated to HIFA members)

Q1, Q2, Q3 were multiple choice closed-ended questions. Respondents were asked to select one of the following responses: Always, Often, Sometimes, Never.

Q1 “The messages/discussions on the CHIFA forum are relevant to my professional activities/interests”

Always	34.62%	9 responses
Often	42.31%	11 responses
Sometimes	23.08%	6 responses
Never	0.00%	0 responses

Q2 “I share messages from the CHIFA forum with others”

Always	11.54%	3 responses
Often	34.62%	9 responses
Sometimes	50.00%	13 responses
Never	3.85%	1 responses

Q3 “I encourage others to join CHIFA”

Always	34.62%	9 responses
Often	23.08%	6 responses
Sometimes	34.62%	9 responses
Never	7.69%	2 responses

Q4 How has your membership of CHIFA benefited your work? Please tick all of the following that apply.

Answered: 26, Skipped: 0

“CHIFA helps me to understand global health issues” 85% (22 responses)

“CHIFA helps me to learn about publications, services and organizations” 73% (19 responses)

"CHIFA has enabled me to make at least one new contact (with an individual and/or organisation)" 50% (13 responses)

"CHIFA helps me to implement changes in policy, protocol and practice within my work" 38% (10 responses)

Q5 Please describe here any further examples of how CHIFA has benefited your work:

Answered: 14, Skipped: 12

A text box was included for respondents to give examples. Responses received were grouped under the following provisional subject headings:

- A: Making new contacts, identifying potential external partners, networking etc*
- B: Raising awareness of global events, publications, resources, other key developments*
- C: Raising awareness of global health policy and issues*
- D: Sharing/receiving information, e.g. articles, research etc*
- E: Enabling CHIFA members to put knowledge into practice*
- F: Enhancing professional development of members*

A: Making new contacts, identifying potential external partners, networking etc

"CHIFA has given the opportunity to connect with others, update myself with global best practice and opportunity to attend online conference."

"CHIFA contributes to generate synergies with other organizations working with the same goals and interests regarding child health and child rights (i.e. ISSOP, IPA, among others)"

B: Raising awareness of global events, publications, resources, other key developments

"Increased awareness of global health issues and resources relating to paediatric global health"

"CHIFA helps me to share news of events training questions and research with others"

"CHIFA helps to keep me updated on the latest publications and current health Issues"

"CHIFA has helped me to be up-to-date on global health issues and in my university teaching, called my attention to new ideas, technologies and articles within the field of global health, etc. Through my own contributions, other members have contacted me regarding my work which I appreciate."

C: Raising awareness of global health policy and issues

"CHIFA is informative and presents Interesting perspectives from around the globe."

"The international discussion makes me have more comprehensive views of child

health."

D: Sharing/receiving information, e.g articles, research etc

"I very much enjoy the individual comments about specific situations that arise only in resource-limited or low-medical-literacy areas of practice. The sharing of local customs, taboos, practices, myths, etc. I find quite interesting and educational."

"CHIFA has helped me to understand the experiences and opinions of health workers around the globe -- discussions allow sharing of thoughts and experiences on the same issue from different contexts."

E: Enabling CHIFA members to put knowledge into practice

"The information is cutting edge. I have put measures to improve clinical newborn care."

F: Enhancing professional development of members

"I have been on a course that I heard about through the CHIFA forum."

Q6 How could CHIFA be improved to be more relevant and more useful to you?

Responses were grouped under the following subject headings:

- A. Potential areas of focus
- B. Possibilities for future growth
- C. Improving the CHIFA forum/website
- D. Improve support for CHIFA members
- E. Technical issues
- F. Evaluation
- G. In-person meeting
- H. No changes required

A. Potential areas of focus

"More discussion on issues relating to Asia and India as I am from India."

"Less sharing more of opinions and more of experiences and of evidence"

'More collaboration with institutions especially academic and research institutions to support and share the ideas of CHIFA.'

B. Past achievements/future growth

"Could you make a short power point presentation of what CHIFA 's structure is and what it has accomplished thus far and share with members?"

C. Improving the HIFA forum/website

"Member profiles, searchable archive of prior email threads"

D. Improve support for CHIFA members

"There should be national membership who come together once in a year for joint efforts to improve child care. I suggest we develop a mentorship platform where younger physicians are paired with elders in the field based on mutual interest."

"Is there an easy way to look up specific threads online? I actually save nearly all the emails in a folder in my Apple mail. Maybe I don't need to do that. Quarterly reminders on "tech tips" for managing CHIFA emails might be helpful Apologies if I have missed such reminders."

E. Technical issues

"Being a Pediatrician, I personally liked the discussions but have been participating less on CHIFA, of late, because of technical problems I encountered with the site."

F. Evaluation

"If we can divide the group into actions, from the beginning to an endpoint question, with valuation at some point, could be interesting and more productive."

G. In-person meeting

"Maybe CHIFA meetings as part of other meetings or just some way of connecting in person"

H. No changes required

"I think it is running excellently as of now."

Q7 How can CHIFA be more effective in promoting the availability and use of healthcare information?

Answered: 12 Skipped: 14

"It must include universities and its content to be taught at that level. Start marketing it to the undergraduates"

"By increasing membership and sharing of information. Improving accessibility to new health care information."

"It does a great job already."

"Searching for other sources of information. This is rather complex but is a way to expand knowledge..."

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