

What is the WHO COVID-19 Health Services Learning Hub (HLH)?

The COVID-19 pandemic is causing wide ranging disruption to the operation of health services around the world.

A recent WHO global **pulse survey** revealed 90 % of countries have reported disruption of services across the board – including outreach services, immunisations and emergency care amongst others.

The WHO COVID-19: Health Services Learning Hub (HLH) is a dynamic new platform that will use innovative approaches to collate, document and synthesise emerging areas of learning on the maintenance of essential health services to support countries during the COVID-19 pandemic and beyond, including the recovery and post- pandemic phase.

How will the HLH work?

The HLH will support implementation of **WHO's Operational guidance for maintaining essential health services (EHS) during an outbreak**, which provides a set of targeted actions that countries should consider at national, regional, and local levels.



Action Briefs

Innovative examples of action being taken by countries in mitigating the impact of COVID-19 on essential health services



Learning Briefs

A synthesis of emerging themes to inform the global response



Learning Labs

Dynamic communities of practice that will focus on solving common challenges



Knowledge Hub

A dedicated, curated hub of up to date information from WHO and partners



Network of Networks

A convening of international organisations and technical partners to leverage collective expertise

How can I be involved?

From participating in virtual learning labs to sharing snapshots of innovative strategies, there are a number of ways to be involved in the HLH.

If you have an innovative approach to share on maintaining essential health services, please click **here** to complete our submission form.

If you would like to be involved in other elements of the platform, or have additional queries, please contact us at **hlh@who.int**.