What is the WHO COVID-19 Health Services Learning Hub (HLH)?

The COVID-19 pandemic is causing wide ranging disruption to the operation of health services around the world. A recent WHO global pulse survey revealed 90% of countries have reported disruption of services across the board – including outreach services, immunisations and emergency care amongst others.

The WHO COVID-19: Health Services Learning Hub (HLH) is a dynamic new platform that will use innovative approaches to collate, document and synthesise emerging areas of learning on the maintenance of essential health services to support countries during the COVID-19 pandemic and beyond, including the recovery and post-pandemic phase.

How will the HLH work?

The HLH will support implementation of WHO’s Operational guidance for maintaining essential health services (EHS) during an outbreak, which provides a set of targeted actions that countries should consider at national, regional, and local levels.

- **Action Briefs**
  Innovative examples of action being taken by countries in mitigating the impact of COVID-19 on essential health services

- **Learning Briefs**
  A synthesis of emerging themes to inform the global response

- **Learning Labs**
  Dynamic communities of practice that will focus on solving common challenges

- **Knowledge Hub**
  A dedicated, curated hub of up to date information from WHO and partners

- **Network of Networks**
  A convening of international organisations and technical partners to leverage collective expertise

How can I be involved?

From participating in virtual learning labs to sharing snapshots of innovative strategies, there are a number of ways to be involved in the HLH.

If you have an innovative approach to share on maintaining essential health services, please click [here](#) to complete our submission form.

If you would like to be involved in other elements of the platform, or have additional queries, please contact us at [hlh@who.int](mailto:hlh@who.int).